

Contract Number VA-060217-DISY
Networking Services
Exhibit C, Service Fees

Supplier Name: Digital Intelligence Systems Corp. ("DISYS")

All Cisco Systems Services
(This refers to all services in the Cisco catalog.)

Index Price List Source DISYS Online Store Guest User Price at www.disys.com/online *
Delivery Terms F.O.B. Destination
Standard Delivery Lead Time 10 business days ARO

Product Category	Delivery Lead Time (in days ARO)	Government Discount	Education Discount
Installation Services	3-45	4.00%	4.00%
Training	3-45	4.00%	4.00%
Maintenance	3-45	5.00%	25.00%

* The index prices to which the discounts shall be applied shall not exceed the following limits for each product category, except as provided in the Contract, section *Purchase Price and Price Protection*:

Installation Services 40% to 50% off Cisco List Price
 Training 0% to 25% off Cisco List Price
 Maintenance 10% - 12% off Cisco List Price

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Supplier Name: Digital Intelligence Systems Corp. ("DISYS")

Pricing for Other Services Related To Networking Equipment Products and Services

Other Services Fees

Note: The price indicated in the price list is a "not-to-exceed" price. Pricing shall not exceed the price indicated in the price list.

Product Category	Product Number	Product Description	Pricing Description	Government Price	Academic Price
Services	PS-TECH- 1	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, simple installation of commercial IT products, PC's, printers and scanners Education: Minimum of A+ Certification Experience: Minimum 1-year of general experience Duties: Simple installation of Commercial IT products, PC's, printers and scanners; Supports a TECH 2 or higher as required. Performs other duties as assigned.	Hourly Fee	\$50.00	\$50.00
Services	PS-TECH-2	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, installing or repairing PC's, printers and parts such as modems, CD ROMs, floppy drives, etc. Education: Minimum of A+ Certification and at least 1 certificate of a hardware manufacturer's training and authorization for PC's Experience: Minimum 3-years of general experience Duties: Repair of or Installation of PC's, printers and parts such as modems, CD ROMs, floppy drives, etc.; Supports a TECH 3 or higher as required. Performs other duties as assigned	Hourly Fee	\$60.00	\$60.00

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Product Category	Product Number	Product Description	Pricing Description	Government Price	Academic Price
Services	PS-TECH- 3	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, installing or repairing PC's, printers and parts such as modems, CD ROMs, floppy drives, etc. as well as installation of standard operating systems, low level debug of standard operating system problems. Education: Minimum of A+ Certification and at least 1 certificate of an operating system manufacturer's training and authorization. Experience: Minimum 3-years of general experience. Duties: Installation or repair of PC's, printers and parts such as modems, CD ROMs, floppy drives, etc.; Installation of standard operating systems; Low level debug of standard operating system problems; Supports a TECH 4 as required. Performs other duties as assigned.	Hourly Fee	\$70.00	\$70.00
Services	PS-TECH- 4	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, low level debug of server operating systems problems, and installation or repair of server components on PC's and servers. Education: Minimum of A+ Certification and at least 1 certificate of a manufacturer's training and authorization for Operating Systems, Servers and PCs, MCP or CNA Experience: Minimum 5-years of general experience Duties: Installation of standard operating systems; Installation of server operating systems; Low level debug of standard and server operating system problems; Perform hardware repair of servers and PCs; Supports a System Engineer as required. Performs other duties as assigned.	Hourly Fee	\$90.00	\$90.00
Services	PS-ENGR-1	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, being able to add clients, debug client connection problems and set client profiles. Education: Minimum of MCP, CNA, CCNA, or CCDA Experience: Minimum 3-years of general experience Duties: Add clients; Debug client connection problems; Design, install, support, and operate a wireless LAN solution; Configure WLAN products including access points, bridges, client devices and accessories; Perform a site survey covering WLAN; Set client profiles; Support a Network Engineer 2 or higher as required. Performs other duties as required	Hourly Fee	\$90.00	\$90.00

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Product Category	Product Number	Product Description	Pricing Description	Government Price	Academic Price
Services	PS-ENGR- 2	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, being able to consult with customers, design, implement, debug and maintain non-enterprise networks. Has cross platform experience and possesses a good knowledge of networking. Education: Minimum of MCSE, CNE, CCNP, or CCDP Experience: Minimum 5-years of general experience, cross platform experience and possesses a good knowledge of networking Duties: Consult with customers, design, implement, debug and maintain non-enterprise networks; Design, install, support, and operate a wireless LAN solution; Configure WLAN products including access points, bridges, client devices and accessories; Perform a site survey covering WLAN; Supports a Networking Engineer 3 or higher as required. Performs other duties as assigned	Hourly Fee	\$130.00	\$130.00
Services	PS-ENGR- 3	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, being able to consult with customers, design, implement, debug and maintain low-level enterprise networks. Has cross platform experience and possesses a good knowledge of networking. May have training in one or more specialized aspect of networking. Education: Is trained and certified by a manufacture of hardware - Compaq ASE, IBM PSE or HP Star. Is trained and certified by a manufacture operating system - MCSE or CNE. May have training in one or more specialized aspect of networking. Experience: Minimum 5-years of general experience, cross platform experience and possesses a good knowledge of networking. Duties: minimum 5-years of general experience, cross platform experience and possesses a good knowledge of networking; Supports a Networking Engineer 4 or higher as required. Performs other duties as assigned.	Hourly Fee	\$160.00	\$160.00

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Services	PS-ENGR-4	<p>(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, being able to consult with customers, design, implement, debug and maintain high-level enterprise networks. Has cross platform experience and possesses a thorough knowledge of networking and internetworking. Has training in one or more specialized aspect of networking.</p> <p>Education: Is trained and certified by a manufacture of hardware - Compaq ASE, IBM PSE or HP Star or is trained and certified by a manufacturer operating system - MCSE, CNE, CCSP, CCIP, or CCIE. Has training in one or more specialized aspect of networking</p> <p>Experience: Minimum 5-years of cross platform experience and possesses a thorough knowledge of networking. May have project management experience</p> <p>Duties: Consult with customers, design, implement, debug and maintain high-level enterprise networks; Scale IP addresses with advanced Network Address translation, manage network performance using queuing and compression, configure PPP, PAP, C</p>	Hourly Fee	\$200.00	\$200.00
Services	PS-ENGR-5	<p>(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, consults with customers, designs, implements, debugs and maintains high-level enterprise networks, has cross platform experience and possesses a thorough knowledge of networking and internetworking; has specialization in Networking Storage, VPN or Security.</p> <p>Education: Is trained and certified by a manufacture of hardware - Compaq ASE, IBM PSE or HP Star or is trained and certified by a manufacture operating system - MCSE, CNE, CCSP, CCIP, or CCIE. Has training in one or more specialized aspect of networking</p> <p>Experience: Minimum 5-years of cross platform experience and possesses a thorough knowledge of networking. May have project management experience</p> <p>Duties: Implement complete security solutions, secure network access using Cisco IOS Software and Cisco PIX and Adaptive Security Appliance (ASA) Firewall Technologies, operate and monitor Cisco IOS Software and Intrusion Prevention Systems (IPS) technologies to prevent, understand, and respond to intrusion attempts.</p>	Hourly Fee	\$230.00	\$230.00

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Product Category	Product Number	Product Description	Pricing Description	Government Price	Academic Price
Services	PS-TELE- 1	<p>(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to voice/data switching/routing infrastructures, voice/data transport technologies, voice systems architectures, and/or computer telephony integration. Incumbent has experience in implementation, support, and problem resolution within telecommunications systems, networks, and/or converged voice/data systems and networks.</p> <p>Education: Bachelor's degree or equivalent experience in telecommunications, information systems, or related engineering field; certification in at least one network-based telecommunications system; and certification in at least one network infrastructure technology and/or operating system.</p> <p>Experience: Minimum two years' experience including at least one year in telecommunications (key systems and PBX's) networks and systems design, implementation, and support; and one year voice/data or data-only network design, implementation, and support. Must have two years experience in telecommunications a</p> <p>Duties: Provides implementation and support for telecommunications systems, voice/d</p>	Hourly Fee	\$140.00	\$140.00
Services	PS-TELE- 2	<p>(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, multiple aspects of telecommunications or voice/data (converged) systems and networks. Incumbent is also specialized at least two of the following technology areas: voice/data switching/routing infrastructures, voice/data transport technologies, voice systems architectures, and/or computer telephony integration.</p> <p>Education: Bachelor's degree or equivalent experience in telecommunications, information systems, or related engineering field; CCVP, CCSP, or CCIP</p> <p>Experience: Minimum four years' telecommunications and/or voice/data experience including at least one year in telecommunications (key systems and PBX's) networks and systems design, implementation, and support, and one-year voice/data or data-only network design, implementation, and support.</p> <p>Duties: Designs and provides implementation and support for telecommunications systems, voice/data (converged) systems and networks; Consults with customers regar</p>	Hourly Fee	\$200.00	\$200.00

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Product Category	Product Number	Product Description	Pricing Description	Government Price	Academic Price
Services	PS-TELE-3	(Product Design, De-Install/Re-Install, Maintenance Support, Training during normal business hours - 8AM to 5PM Monday through Friday excluding holidays) will be responsible for, but is not limited to, multiple aspects of telecommunications or voice/data (converged) systems and networks. Incumbent is also specialized at least two of the following technology areas: voice/data switching/routing infrastructures, voice/data transport technologies, voice systems architectures, and/or computer telephony integration. Incumbent has in-depth experience in implementation, support, and problem resolution within telecommunications systems, networks, and/or converged voice/data systems and networks and is capable of supervising teams of Telecommunications Engineers, specialization in IP Communications. Education: Bachelor's degree or equivalent experience in telecommunications, information systems, or related engineering field; CCIE Experience: Minimum four years' telecommunications and/or voice/data experience including at least one year in telecommunications (key systems and PBX's) networks and systems design, implementation, and support, and one-year voice/data or data-only Duties: Designs and provides implementation and support for telecommunications systems	Hourly Fee	\$250.00	\$250.00
Services	After Hours Support	On-site maintenance service on a 24-hour per day, seven-day per week basis (including all holidays) outside the hours of 8-5 M-F with a one hour response time and critical repair time. Critical repair time shall be defined as equipment repair occurring within 4 hours after notification of the problem. Includes labor and parts.	ADD TO HOURLY RATE of NORMAL BUSINESS HOUR SERVICE	\$50.00	\$50.00
Services	Asset Tag Install - Delivery	Placement only prior to Shipment, documentation provided to Authorized User to include asset tag number and corresponding serial number	Per Unit	\$10.00	\$10.00
Services	Asset Tag Install - Onsite	Placement onsite and detailed documentation provided to Authorized User	Per Unit	\$25.00	\$25.00